

Everything your team needs to remember, in three steps.

New to SaRA, or refreshing a team member? This is the whole day-to-day workflow. Pin it by the front desk.

1

FRONT DESK

Enroll at the start of care

Enroll each patient in SaRA when they start their plan of care. It takes about a minute from your Patients page, and it is the step everything else builds on. Consent is built into the first text, and there is no app for the patient to install.

2

PATIENTS

Patients just reply

SaRA sends your patients friendly check-in texts about how their recovery is going: their exercises, their pain and function, and anything that has changed since their last visit. **No app, no portal. They simply reply.**

Those replies are what your providers read before the next visit, and they are the engagement SaRA tracks for each patient.

3

WHOEVER HANDLES BILLING

Work the Billing page once a week

Open the **Billing page** in SaRA. It shows exactly which patients are ready to bill, with the justification text to copy into your documentation and the codes to add in your EMR.

If SaRA bills for you, the same page is where you review each item and sign off.

Everything in between runs on its own. SaRA sends the texts, reads the replies, counts engagement, and flags what needs a person. When nothing does, it stays quiet.